

## New-U Enterprises Ltd

### HEALTH AND SAFETY POLICY

**For COVID-19 advice, See Appendix 1: Keeping workers and customers safe during COVID-19 in shops and branches**

#### **STATEMENT OF GENERAL POLICY**

1. New-U Enterprises Ltd fully accepts the obligations placed upon it by the various Acts of Parliament covering health and safety. The Company requires its Chief Executive to ensure that the following policy is implemented and to report annually on its effectiveness.

#### **MANAGEMENT ORGANISATION AND ARRANGEMENTS**

##### **Introduction**

2. This policy has been prepared and published under the requirements of Health & Safety at Work legislation. The purpose of the policy is to establish general standards for health and safety at work and to distribute responsibility for their achievement to all managers, supervisors, and other employees through the normal line management processes.

#### **HEALTH AND SAFETY MANAGEMENT PROCESS**

7. New-U Enterprises Ltd believes that consideration of the health, safety and welfare of staff is an integral part of the management process. The provision of the Health and Safety at Work etc Act, associated Codes of Practice and other relevant Directives will be adopted as required standards within the Company. Responsibility for health and safety matters shall be explicitly stated in management job descriptions.
8. The Company requires managers to approach health and safety in a systematic way, by identifying hazards and problems, planning improvements, taking executive action and monitoring results so that the majority of health and safety needs will be met from locally held budgets as part of day-to-day management, although many health and safety problems can be rectified at little additional cost.
9. For major additional expenditure, cases of need will be submitted by staff to the Strategic Director
10. If unpredictable health and safety issues arise during the year, the Strategic Director must assess the degree of risk, in deciding the necessary resources and actions to commit to addressing these issues.

#### **IDENTIFICATION OF HEALTH AND SAFETY HAZARDS ANNUAL AUDIT AND REGULAR RISK ASSESSMENTS**

13. It is the policy of New-U Enterprises Ltd to require a thorough examination of health and safety performance against established standards **at least** annually. The technique to be adopted for such examinations will be the 'Safety Audit'. The Audit requires review of:
  - standards laid down in the policy;
  - departmental guidelines;
  - relevant regulations;
  - environmental factors;
  - staff attitudes;

- staff instructions;
  - methods of work;
  - contingency plans;
  - recording and provision of information about accidents and hazards and the assessment of risk.
14. The information obtained by the Audit will be used to form the basis of the plan for the department for the following year.
  15. The responsibility for ensuring that audit activity is carried out as part of this policy rests with the Strategic Director and will be carried out by the Strategic Director or Operational Director.
  16. It is the Director's responsibility to ensure that any deficiencies highlighted in the Audit are dealt with as speedily as possible.
  17. Directors have a continual responsibility for the elimination of hazards in order to maintain a safe working environment and will also be expected to carry out regular **risk assessments** in line with the Health and Safety Executive Guidelines; that is follow the 5 steps:
    1. Identify the hazards
    2. Decide who might be harmed and how
    3. Evaluate the Risks and decide on precautions
    4. Record the findings and implement the precautions
    5. Review the assessment and update when necessary

## **TRAINING**

18. Health and Safety training shall be incorporated within annual training programmes, as part of the development of a systematic training plan. Health and Safety training needs will, therefore, be identified and planned for in the same manner as other training needs.

## **RECORDS, STATISTICS AND MONITORING**

22. The Company will operate systems for recording, analysis and presentation of information about accidents, hazard situations and untoward occurrences. Information obtained from the analysis of accident statistics must be acted upon and, where necessary, bids for additional expenditure made to the Strategic Director.

## **REPORTS TO THE HEALTH AND SAFETY EXECUTIVE**

23. The responsibility for meeting the requirements of the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1985 (RIDDOR) to the Health and Safety Executive, shall rest with the Strategic Director as delegated to the Safety Officer.

## **FIRST AID**

24. It is the policy of the Company to make provision for First Aid and the training of 'First Aiders' in accordance with the First Aid Regulations (1982). The Safety Officer is responsible for ensuring the Regulations are implemented and for identifying training needs.

## **FIRE**

25. The CEO is responsible for ensuring that the staff receive adequate fire training, and that nominated fire officers are designated in all New-U Enterprises Ltd premises.
26. In addition the Company will nominate a Fire Officer (this may be the Safety Officer or someone external to the Company) who will:

- report and advise on the standard of fire safety in the Company's premises and the standard of fire training of its staff;
- undertake overall responsibility for fire training;
- assist in the investigation of all fires in the Company's premises and to submit reports of such incidents.

## **CONDEMNATION AND DISPOSAL OF EQUIPMENT**

29. Procedures for the, condemnation and disposal of equipment are determined by the Chief Executive. Managers introducing new equipment should have such equipment checked initially by the Safety Officer.

## **LIFTING AND HANDLING**

30. Directors are responsible for informing staff of safe lifting techniques. The Safety Officer will identify specific training needs and ensure training in lifting and handling is provided to staff who require it.

## **NON-SMOKING ON COMPANY PREMISES**

31. New-U Enterprises Ltd policy is that there will be no smoking in its buildings. The overall aim is to reduce smoking and so save life, reduce risk of fire, prevent unnecessary illness and chronic disability. These rules also extend to e-cigarettes / vaping.

## **CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH**

32. The Control of Substances Hazardous to Health Regulations (COSHH) require the Company to identify those substances which are in use and which are hazardous to health (as legally defined) and to assess the risk of those substances. The Company must also provide and use controls to prevent exposure to substances hazardous to health; maintain controls by monitoring exposure, or by health surveillance of employees; and provide information, instruction and training for employees on all these matters. The Safety Officer is responsible for implementing these Regulations.

## **COMPUTER INSTALLATIONS AND VISUAL DISPLAY UNITS**

33. All new computer installations must adhere to the British Standard Specifications and comply with the Health and Safety (Display Screen Equipment) Regulations 1992. All new employees operating such equipment are expected to read the Health and Safety Executive guidance entitled 'Working with Display Screen Equipment'. New employees who regularly use VDUs will be required to undergo sight screening.

## **CONTROL OF WORKING TIME**

34. New-U Enterprises Ltd is committed to the principles of the Working Time Regulations. No member of staff is expected to work more than 48 hours per week (including overtime) unless there are exceptional circumstances. Similarly all other requirements of the regulations e.g. in relation to breaks, night workers etc. will be complied with.

## **HEALTH AND SAFETY AND THE INDIVIDUAL EMPLOYEE**

35. The Health and Safety at Work Act requires each employee 'to take reasonable care for the Health and Safety of himself and of other persons who may be affected by their acts and omissions' and co-operate with management to enable management to carry out their responsibilities under the Act. Employees have equal responsibility with the Company for Health and Safety at Work.

36. The refusal of any employee to meet their obligations will be regarded as a matter to be dealt with under the Disciplinary Procedure. In normal circumstances counselling of the employee should be sufficient. With a continuing problem, or where an employee leaves themselves or other employees open to risk or injury, it may be necessary to implement the formal stages of the Disciplinary Procedure.

### **PEOPLE WORKING ON COMPANY PREMISES NOT EMPLOYED BY THE COMPANY**

37. Volunteers and persons working in New-U Enterprises Ltd premises who are employed by other organisations are expected to follow Company Health and Safety Policies with regard to the safety of Company employees, their own personal safety (and that of other parties such as the general public if appropriate) and their method of work. This responsibility will be included in contracts or working arrangements.

### **VISITORS AND MEMBERS OF THE PUBLIC**

38. The Company wishes to ensure that as far as is reasonably practicable, the Health, Safety and Welfare of visitors to Company establishments will be of the highest standard.
39. Any member of staff who notices persons acting in a way which would endanger other staff or volunteers, those on work placements or customers, should normally inform the manager/director. If the danger is immediate, common sense must be used to give warning, call for assistance or give aid as necessary. It is equally important not to over-react to a situation.

Nominated Safety Officer is the Shop Manager on duty.

Date: 21<sup>st</sup> February 2022

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